

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In the application of : Tony McCORMACK
Serial No. : 10/828,697
Filed : April 21, 2004
For : Management of Contacts in a Network of
Contact Centers
Examiner : Susan F RAYYAN
Art Unit : 2167
Customer number : 23644

PETITION FOR EXTENSION OF TIME

Honorable Director of Patents and Trademarks
PO Box 1450
Alexandria, VA 22313-1450

Dear Sir,

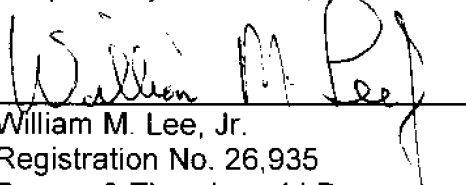
In accordance with the provisions of 37 C.F.R. §1.136, the applicant hereby petitions for an extension of time of one month to further respond to the Office Action mailed March 22, 2007.

Response will therefore be timely if filed with the Patent and Trademark Office no later than July 22, 2007.

In accordance with the provisions of 37 C.F.R. §1.17, the required fee of \$120.00 should be deducted from Deposit Account No. 12-0913.

July 12, 2007

Respectfully submitted,



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